

July 18, 2022

Dear Summer Guests,

Time to pack your fishing pole and hiking boots! On behalf of the entire staff, welcome to summer at Kanuga! We feel blessed that you have chosen to be in community with us.

There will be plenty of traditional activities as well as some fun additions that we hope you will enjoy. While last summer was our first “out of the gate” post-pandemic, in some ways this summer we’re able to take our plans a step further. In other ways, because of the employment and supply chain issues that plague the nation, we are still thin and working hard to maintain service. Rather than cancel certain activities, we are working hard to offer as full an experience as possible.

The main thing is: we will be together once again! Kanuga is not only surviving, but beginning to thrive, with thanks to you and all of your love and support.

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WHAT TO KNOW - *Summer 2022*

**Health & Safety:** Kanuga continues to monitor COVID-19 in our area and will follow CDC guidelines. Currently, [our county is listed in the medium transmission category](#); and we have seen cases increase at Kanuga. Kanuga strongly recommends that all **guests and staff wear face coverings when in Kanuga’s public spaces. Guests and staff at high risk or who are not up to date on vaccinations should wear face coverings in Kanuga’s public indoor spaces. Wash hands and/or use hand sanitizer frequently.** Perform a test should you experience symptoms.

**Arrival & Check-out:**

**NEW CHECK-IN TIME: 5 p.m.**

**NEW CHECK-OUT TIME: 9 a.m.**

We are happy you are here and ask that you please be patient with us. The turn-over time for housekeeping is very tight, as your check-out day is a same-day check-in for the following week’s guest period. To allow time for our hard-working and understaffed housekeeping team to do their important tasks efficiently, please honor the **5 p.m.**

**lodging check-in and 9 a.m. lodging check-out** times.

***Please check in at the front desk at 5 p.m. before going to your inn room, guest house, or cottage.*** If arriving earlier in the day, enjoy refreshments in the Fireplace Lounge, hiking, and yard games. It's also a great time to check out the refurbished Shop at Kanuga; enjoy the wine tasting on Saturday evening! Supper is served 5-7 p.m. on arrival day. ***Join us for the wine tasting during check-in!*** *Please note that the lake is not open on Saturday.*

The credit card you provide the front desk staff at check-in will be used for on-site expenses (Fleming's, Shop at Kanuga) during your stay. **Guests must be 18+ to charge on-site expenses to lodging.**

**Departure:** Please help us prepare for the next guest by placing your used towels in the bathtub or shower, taking out your trash, returning furniture to its original position, and emptying your cottage mini-fridge. We will strip the beds and take the refuse to our dumpsters. Remember that ***check-out is at 9 a.m. on Saturday.*** Thank you for helping keep our property safe and beautiful.

**Meals:** Kanuga has worked diligently to improve both the quality and the quantity of our food and beverage offerings. Children 12 and under must be accompanied by an adult at the buffet and will not be allowed in the dining room without a supervising adult. In the interest of minimizing waste and feeding with abundance the high numbers of guest period guests we are fortunate enough to welcome this summer, please help us be good stewards of the bounty God provides by monitoring your family's portions.

You may join us in the dining room at any point within the noted timeframe. After you dine, the table may host another family during the same meal period. We ask respectfully that you do your best to help our staff make the space ready for the next family. *Still operating within the confines of staffing shortages and the pandemic, we regret that we will not offer assigned tables this summer.*

- Breakfast: 7:30-9 a.m.
- Lunch: 11:30 a.m.-1 p.m.
- Supper: 5:30-7 p.m.

Note: *Saturday/Arrival Day: 5-7 p.m.*

If you feel inspired to offer one or more blessings of thanksgiving for our meals or would like to acolyte or read, please [sign up here](#).

**Housekeeping:** Kanuga provides trash pickup and linen exchanges at 10 a.m. and 2 p.m. on the days noted below. Place bags of trash and soiled linens on your cottage front porch or outside of your inn room door. If you need additional trash bags or linens at any time, please check at the Front Desk.

- **Kanuga Lake Inn:** Monday and Wednesday
- **Historic Cottages and Guest Houses:** Tuesday and Thursday

**A Word About Storing Personal Items:** Due to insurance carrier stipulations, Kanuga can no longer store guests' personal items year-round. Personal items will be placed in Flanagan for pick up. Any items remaining in Flanagan or underneath cottages at the end of Week 6 will be donated to charity.

**Guests Visiting You on the Property:** Please ask your guests who do not plan to stay overnight to visit the Front Desk upon arrival for information about activities and meals.

**Activities:** In addition to the activities we offered last summer, we're excited to reintroduce Carnival, which has been a long-time favorite over the years. We are making the most of Cuningham-Nevius Pavilion and Fleming's this summer as community gathering spaces, and will offer some fun music and comedy (family friendly but geared toward adults) in that area. And on the calendar at your request, we'll enjoy a modest fireworks show each week of summer guest period.

**The activities schedule is at this link** and also provided in your check-in packet. Remember that some activities, like the Kinder Kids programming for 0-4-year-olds, are limited in the number of participants, and some require registration, including the following:

- Pasta-making\* (*fee payable only online through Sign-up Genius*)
- Painting with a Twist\* (*fee payable only online through Sign-up Genius*)
- Blessings for Meals
- Tie Dye
- Trivia Teams
- Children's Programs

*\*fee-based activity*

**Note:** If you signed up for activities using the schedule posted earlier in the summer, please be aware that the events have now been updated to display only those requiring registration and/or payment (above).

Kanuga uses an online program called “*Sign-up Genius*” for activities that require advance registration and/or fees. Sign up using [this link](#) or the QR code below.  
<https://rb.gy/g5lywq>



**Square Dance and Carnival:** To prepare for the square dance and carnival, we will close the main parking lot after lunch on Monday until after carnival on Tuesday. Please avoid this area with any vehicles.

**Waterfront**

Saturday	<i>Arrival Day - waterfront closed</i>
Sunday	2-6 p.m.
M, T, Th, Fri	10 a.m.-6 p.m.
Wednesday	2-6 p.m.

*\*Sadly, after numerous attempts to negotiate coverage, our insurance carrier no longer permits dam swims.*

**Children & Youth Programming:** Children’s programming is offered M-F each morning and each afternoon for ages 0-17. There are three age groups, 0-4, 5 -11, and 12-17. The youngest group will have opportunities for sensory play and outside time on the playground behind the Baker building, as well as rhythm movement. Ages 5-11 will have outdoor play, open gym, arts and crafts, swimming, hiking, lawn games, and field games, and time on the climbing wall. Ages 12-17 will experience climbing (ages 8-17 outdoor wall; ages 5-8 gym climbing wall), archery, swimming, field games, open gym, hiking, and arts and crafts. Some of these programs (especially Kinder Kids for ages 0-4) fill quickly and have a participant limit, so we require pre-registration and payment in advance on Sign-up Genius. [Sign up here.](#)

*The Baker building is slated for repairs and renovations, and is not open this summer.*

**Drop-off:** Ages 0-4, Gooch Room A; Ages 5-11, Gym; Ages 12-17, Colhoun

**The Shop at Kanuga**: Open 8 a.m.-9 p.m. daily. We are excited to welcome you to a newly refurbished and re-stocked shop and canteen. If you want your child to be able to shop without cash, we recommend purchasing in advance a VISA gift card for your children to use. Guests under 18 are not permitted to charge items to the room. Adults who would like to charge merchandise to their room should present a credit card at check-in.

**The Bugle** newsletter for your week is available at check-in as well as at [this link](#).

**Guest Roster**: Our insurance carrier does not permit us to publish or share the contact information or accommodation locations of our guests. We deeply regret that Kanuga is unable to continue this tradition.

**On-property Charges**: The credit card you provide at check-in will be used for on-site incidental charges such as shopping or beverages at Fleming's. We recommend purchasing a VISA gift card before you come, for your children under the age of 18 to use in the shop and at Fleming's.

As we continue the great tradition that began our first summer in 1928, we appreciate your patience, as the effects of labor shortages, supply chain issues, and inflationary pressures are upon us all. Despite these challenges, trust that together we will make it yet another to remember. We cannot wait to see you among the pines upon the mountain!

Grace and peace,



Kate Bakko  
Reservations

P. S. ***Please remember to share this letter with all in your party.***