



## **Kanuga Payment and Cancellation Policies**

### **Payment Policy:**

Payment in full is required at the time of registration. We accept VISA, MasterCard, Discover, American Express, and Echeck.

### **Cancellation Policy:**

Cancellations and refunds are provided in a tiered system based on proximity to the event start date.

- Any cancellation made at least 21 days before the event start date will result in the forfeiture of \$100 and a refund of any remaining balance.
- Cancellations made 20-15 days before the event start date will result in the forfeiture of 50% of the balance.
- Cancellations made 14-8 days before the event start date will result in the forfeiture of 75% of the balance.
- Cancellations made within 7 days of the event start date are not eligible for a refund.

In the event of a cancellation, ***notice must be sent to Kanuga in writing either via fax (828) 696-3589 or via email.***